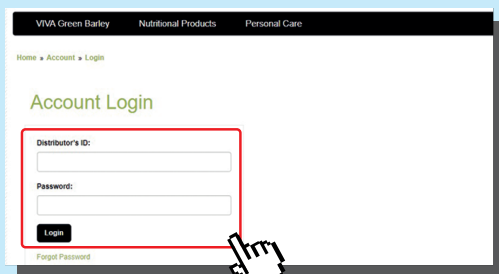


# VIVA eStore 威望购物网

Experience a smoother  
purchasing process  
一起来享受更顺畅的购物体验

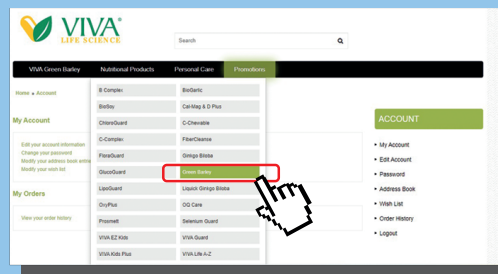


1



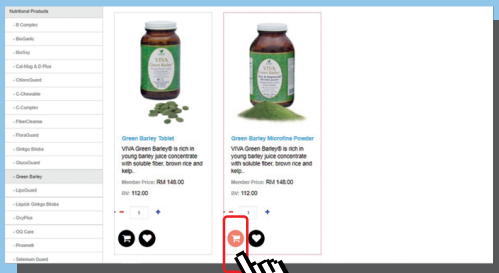
Login with your **Distributor's ID** and **Password**  
输入您的**直销商编号**及**密码**登录

2



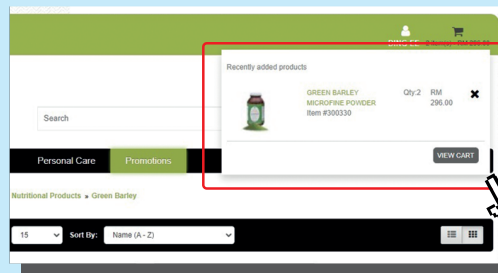
Choose products  
选购产品

3



Add to cart  
加入购物车

4



View your **Shopping Cart** and proceed to check out  
查阅**购物车**后去结账

5

Confirm your **Billing Address**  
确认**运单地址**

6

Select your **Delivery Address** or Use a **New Address**  
选择**收件地址**或输入**新地址**

7

Choose your **Payment Method**  
选择**支付方式**

8

Review your order  
查阅您的**订单**

9

Accept the **Terms & Conditions**  
同意 **Terms & Conditions** 条款

10

Confirm Order, and proceed to payment page  
确认**订单**, 并前往**支付**页面

11

Thank you for your order! You will receive an **Order Confirmation** in your email soon.  
感谢您的**订购**! 请留意**订单确认**电子邮件将发送至您的电邮地址。

The screenshot shows a checkout page with the following sections and callouts:

- 5** Billing Details: Shows the billing address as Chew Ding Ek 44, Jalan Kamunting Bunga, Taman Sella Utama, Petaling Jaya, Selangor Malaysia, 40000.
- 6** Delivery Details: Shows the delivery address as Fong Gook Meng D0-10, Angel Apartment, Persiaran Bukit Tengah, Taman Seretosa, Petaling Jaya, Selangor Malaysia, 47301. It also includes fields for First Name, Last Name, Company ID, Address 1, Address 2, City, Post Code, Country (Malaysia), and Region/State.
- 7** Payment Method: Shows options for Credit Card (Visa / Master) and FFX.
- 8** Review Your Order: A summary table showing the product Green Barley Microfina Powder (RM112.00), quantity 2, and a total of RM224.00. It also includes a sub-total of RM206.00 and a shipping fee of RM18.00.
- 9** Terms & Conditions: A section with a checkbox for "I have read and agree to the Terms & Conditions".
- 10** Confirm Order: A button labeled "Confirm Order" with a hand cursor icon.

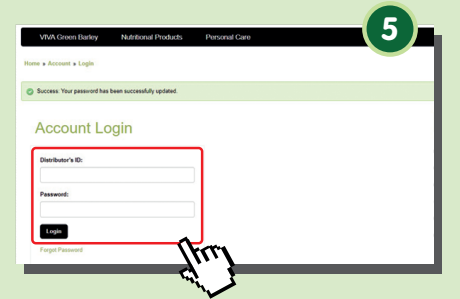
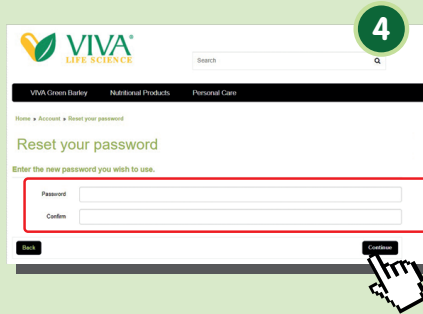
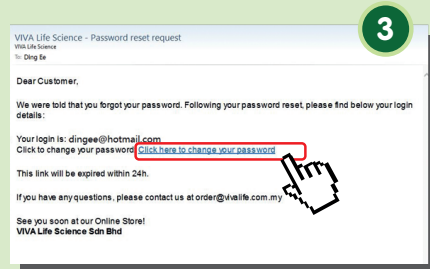
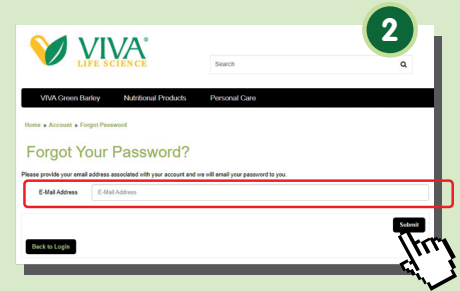
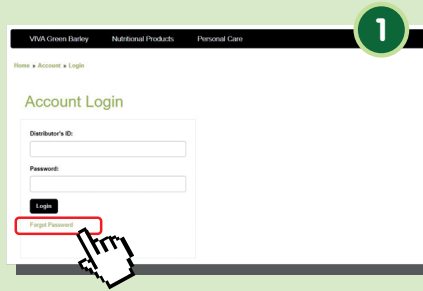
The screenshot shows the order confirmation page with the following content:

- 11** Success message: "Your order has been placed!"
- Navigation: Home » Shopping Cart » Checkout » Success
- Confirmation: "Your order has been successfully processed!"
- Instructions: "You can view your order history by going to the my account page and by clicking on history. If your purchase has an associated download, you can go to the account downloads page to view them. Please direct any questions you have to the store owner. Thanks for shopping with us online!"
- Buttons: "Continue" and "Confirm" (partially visible).

# Forgot Your Password? 忘记密码了吗?

If you have forgotten your eStore password, you can easily reset it.

如果您忘记了eStore密码，您可以轻松重置密码。



1 Go to **Login**, click on **Forgot Password**

前往**登录**，点击**忘记密码**

2 Type in **the email that you saved in eStore**, click **Submit**

输入**您在 eStore 保存的电邮地址**，点击**提交**

(You may contact our **Operation Department** if you have forgotten your saved email 若您已忘记您所保存的电邮地址，请联络**威望运营部**)

3 You will receive an **email with a link to reset your password**, click the link in the email (blue text)

您将收到**重置密码的电邮**通知，点击重置密码的链接（蓝色字体）

4 Enter your **new password**, enter the **new password** a second time for confirmation, click **Continue**

输入**新密码**，再次输入**新密码**以进行确认，点击**继续**

5 You have now reset your password, you may login to eStore with your New Password

您已重置密码，您可用新密码登录网页